



08-11-06

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**In re Application of:** Quilici, et al.

**Docket No.:** QUAC0002

**Serial No. :** 09/532,509

**Art Unit:** 3627

**Filed:** March 21, 2000

**Examiner:** McClellan, James

**Title:** System and Method for Using Voice Over a Telephone to Access, Process, and Carry Out Transactions Over the Internet

August 9, 2006

Assistant Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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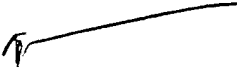
- ( ) under 37 CFR 1.97(b), or  
(within three months of filing national application; or date of entry of international application; or before mailing date of first office action on the merits; whichever occurs last)
- (X) under 37 CFR 1.97(c) together with either a:
  - ( ) **Certification** under 37 CFR 1.97(e), or
  - (X) a \$180.00 fee under 37 CFR 1.17(p), or  
(After the CFR 1.97(b) time period, but before final action or notice of allowance, whichever occurs first)
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  - ( ) Certification under 37 CFR 1.97(e), and
  - ( ) a \$240.00 fee under 37 CFR 1.17(p)(1.97)(c), and
  - ( ) a \$130.00 petition fee set forth in 37 CFR 1.17(i)(1.97)(d)  
(Filed after final action or notice of allowance, whichever occurs first, but before payment of the issue fee)
- (X) The Commissioner is authorized to charge any additional fees or credit any overpayment to Deposit Account No. 07-1445 (Order No. QUAC0002). A copy of this sheet is enclosed for accounting purposes.

(X) Applicant(s) submit herewith Form PTO SB/08 -- Information Disclosure Citation together with copies of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.25.

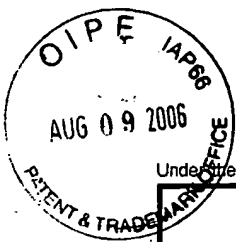
( ) A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO Form 1449, as presently understood by the individual(s) designated in 37 CFR 156(c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an English language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on form PTO 1449 and is enclosed herewith.

It is requested that the information disclosed herein be made of record in this application.

Respectfully Submitted,

  
Michael A. Glenn  
Reg. No. 30,176

Customer No. 22862



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Supplement for form 1449/PTO

## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet	1	of	2
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**Complete if Known**

Application Number	09/532,509
Filing Date	March 21, 2000
First Named Inventor	Quilici, et al.
Art Unit	3627
Examiner Name	McClellan, James
Attorney Docket Number	QUAC0002

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## U. S. PATENT DOCUMENTS

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## FOREIGN PATENT DOCUMENTS

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (If known)	MM-DD-YYYY			
		EP 0847179				
		EP 0859500				
		IR 980 842				

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This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. **SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

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<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (Use as many sheets as necessary)		<b>Complete If Known</b>	
		Application Number	09/532,509
		Filing Date	March 21, 2000
		First Named Inventor	Quilici, et al.
		Art Unit	3637
		Examiner Name	McClellan, James
Sheet 2	of 2	Attorney Docket Number	QUAC0002

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NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	A	Ahola, et al. Customer Delivered Value in a Web-Based Supermarket.	
	B	Thachenkary, et al. Successful Product Characteristics for Electronic Commerce: A Taxonomy of Transaction Types. IEEE. 1997.	

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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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